



Riverside Family Physicians is Officially Recognized by National Committee for Quality Assurance as a Patient Centered Medical Home

Riverside Family Physicians, APMC (RFP) has been recognized by National committee for Quality Assurance (NCQA) as a “Patient Centered Medical Home” (PCMH) – Level 3.

PCMH is a nationally recognized process for assuring that comprehensive care is provided to patients and has set mechanisms for establishing accountability, as well as implemented plans for measuring these efforts—translation: more coordinated, higher quality and efficient patient care.

According to the NCQA program website for the PPC-PCMH recognition program, www.ncqa.org, RFP is one of the few organizations in Riverside County who have achieved this recognition.

Since its inception in May of 1996, RFP has worked tirelessly to achieve high quality care for all of its patients cared for by the medical group. In 2011, it opened another start-of-the-art office at Riverwalk in between the cities of Corona and Riverside with a focus on patient flow efficiency and staff productivity. It did this utilizing the Kiazen quality improvement six-sigma based model. As a result RFP has facilitated critical changes like consolidating referral processes, co-locating some specialty services for access to its patients, facilitating health education related classes, implementing a bottom-up approach to quality improvement, and introducing a registered nurse into its primary care setting to improve care coordination and triage functions.

For more information call Riverside Family Physicians, APMC at (951) 781-6335 or “like us” on Facebook and follow us on Twitter.

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